

	Granta Medical Practices	Local (CCG) average	National average
% of patients who find the receptionists at this GP practice helpful	<b>93%</b>	<b>90%</b>	<b>89%</b>
% of patients who usually get to see or speak to their preferred GP when they would like to	<b>33%</b>	<b>41%</b>	<b>37%</b>
% of patients who describe their experience of making an appointment as good	<b>85%</b>	<b>76%</b>	<b>59%</b>
% of patients who had confidence and trust in the healthcare professional they saw or spoke to during their last general practice appointment	<b>98%</b>	<b>86%</b>	<b>94%</b>
% of patients who describe their overall experience of this GP practice as good	<b>92%</b>	<b>76%</b>	<b>70%</b>