

Minutes of Granta Medical Practices PPG Forum Chairs Teams video meeting 24th March 2020

1. Present

Dave Arnold: Co-chair
Anne Thompson: Co-chair, minutes
Tim Harrison, GMP
Sandra East, GMP

Anne welcomed everyone to the meeting.

2. Vaccine progress

Tim updated the group on the vaccinations progress. Granta have vaccinated 92% of the top nine cohorts and plan to start the second vaccination for these cohorts over the Easter weekend subject to vaccine deliveries. This has taken a tremendous amount of work and Anne congratulated Granta on an excellent programme which has been very well received by the patients.

3. PPG/Granta relationship

The PPG has not felt it was in partnership with Granta over the last year and not communicated with unless requested. Sandra explained that this has been due to the extreme pressures on GMP from the pandemic and subsequently the vaccine programme. Dave asked if we could have monthly catch up with the Co-chairs either by phone or e mail to ensure everything is on track. *Action Sandra*

Dave asked if PPG could see communications before they appear in the village publications. Sandra replied this was impossible due to short deadlines but would send to the PPG at the same time as the publications.

4. Operational Updates

Sandra and Tim reported that pharmacy access would restart from April 12th with Sawston opening up. If OK then Linton and Barley will follow.

GP appointments will still be made by phone call and triage as a first step, but booking on line may be reintroduced.

Sandra stated that the "day in the life of a GP" article for the website was in progress.

Continuity of care slots have been built into GPs appointments list to ensure time for patients with long term needs.

Every GP has been partnered up with a "buddy" for when a patient's preferred doctor is unavailable. Granta to look into how this information may be disseminated to patients.

5. Structure of the PPG

Dave raised the issue of having the Patient Forum better represented as a committee. This will be taken forward to the PPG forum *Co Chairs to action*

6. Future Planning of operations

Anne raised concern regarding how Granta will operate in the immediate future and PPG reluctance to have all appointments telephone triaged. It was still not possible to have a named Doctor call back when requested nor even a Doctor from the Patients surgery.

Telephone appointments are fine for some things but not others and PPG would like to be part of the planning. Tim and Sandra reiterated that following a telephone consultation, if the clinician felt it was appropriate for the patient to be seen, they are invited in for a face to face consultation.

Tim agreed to have a PPG representative on the Design Team which will examine the modus operandi of GMP in the future. . *Tim to action and PPG to nominate a representative.*

7. PPG online

It was agreed to have a Teams meeting for all of the PPG on Thursday 29th April in a first come first served basis. Dave/Anne to chair as Co-chairs of the PPG but Tim will lead the presentation which will give an update on the vaccination programme; the situation going forward and information on how Granta is operating. *Sandra to action*